

Renewable World's Terms & Conditions

Privacy policy

Renewable World is committed to ensuring the security of the personal details of its supporters. Supporters' personal and financial details are held on a secure server and Renewable World takes steps to keep data safe from unauthorised access, loss and destruction. Any data held in hardcopy form is shredded before disposal.

Renewable World collects personal data in order to keep records of supporters' campaigning activities and donations and also provide supporters with any information they have requested. In addition, data may be used to keep supporters up to date with Renewable World activities. Renewable World also collects data that helps it understand how supporters have heard about the organisation in order to help it with future promotional efforts.

Renewable World does not share mailing lists with other organisations and offers supporters opportunities to opt-out of its mailing lists when asking for contact details. Supporters can also remove themselves from mailing lists or update their details by [emailing us](#).

Security of financial information

Renewable World's direct debits are processed by [Rapidata](#) who also host our VeriSign secured online direct debit pages. All details entered are held and transferred to Renewable World securely and Rapidata are not permitted to use data except for the purposes of administering donations. Rapidata are not permitted to sell or rent any of the data to third parties.

Renewable World uses [PayPal](#) to process credit card payments using VeriSign secured donation pages hosted by [Artez Interactive](#) (in partnership with Rapidata). PayPal is not permitted to rent or sell any of the personal data collect on this site. Its detailed privacy policy can be read [here](#). Artez Interactive is not permitted to sell any of the data collected on this site. Its detailed privacy policy can be read [here](#).

Renewable World does not retain any credit card details entered through this site, obtained over the telephone or sent on paper donation forms.

Enquiries about donations made to Renewable World can be sent to our [CEO](#)

Subscriptions to Renewable World magazine *New Energy*

Supporters subscribing to *New Energy* should receive an email with a link to the e-magazine quarterly. If supporters do not receive an email, or wish to update their email address details or cancel their subscription, they can notify us by [email](#).